

# TILEVISION® WARRANTY CERTIFICATE

## Important:

The Warranty Certificate, together with the original invoice/receipt, should be kept in a safe place so that they can be shown if necessary during the warranty period.

It is important to record the TileVision's serial number which is located on the rear of the screen assembly before the TileVision is installed and sealed into the back box.

In the event that warranty service is required, the unit must be removed from its location in the property using a suction lifter – under no circumstances should a lever be used as this will invalidate the warranty.

## Porter Lancastrian Consumer Warranty:

Porter Lancastrian warrants this product to be free of defects in materials and workmanship for a period of twelve months from the date of first purchase, subject to the conditions set forth overleaf.

TILEVISION® MODEL

TV/   /FR/

SERIAL NUMBER

DATE OF PURCHASE

/   / 2 0 Y Y



Porter Lancastrian Limited

Lower Healey Business Park · Froom Street · Chorley · Lancashire · UK · PR6 9AR

Tel: 0870 871 0111 · Fax: 0870 871 0112

eMail: sales@porta.co.uk · Website: www.porta.co.uk

# TILEVISION® WARRANTY REGISTRATION

## CUSTOMER DETAILS

MR/MRS/MS/MISS

INITIALS

SURNAME

TELEPHONE NUMBER

EMAIL ADDRESS

HOUSE NUMBER

ADDRESS

POSTCODE

(Essential in UK)

## PRODUCT DETAILS

TILEVISION® MODEL

SERIAL NUMBER

DATE OF PURCHASE

TV/   /FR/

/   / 2 0 Y Y

PURCHASED FROM

## Privacy/Data Protection Statement:

Porter Lancastrian Limited do not share your information with any individuals or organisations, any information given here is purely for our warranty records.

**Porter Lancastrian Limited**  
Lower Healey Business Park  
Froom Street  
Chorley  
Lancashire  
United Kingdom  
**PR6 9AR**

AFFIX  
POSTAGE  
TO THE  
UNITED  
KINGDOM  
HERE

**Warranty Conditions:**

1. The TileVision® must be installed and sealed into the back box as detailed in the instruction manuals supplied with the product. Failure to correctly seal the product will invalidate the warranty.
2. In the event that the product fails to function correctly during the warranty period, Porter Lancastrian Limited will make the product able to operate for the purpose for which it was designed, without charging for labour and parts.
3. This warranty will be honored only if the warranty registration has been duly completed by the purchaser and returned to Porter Lancastrian Ltd.
4. This warranty does not cover shipping or transportation charges from the purchaser to Porter Lancastrian.
5. The obligations of the manufacturer are limited to the repair of defective parts. Costs and risks of transport to the manufacturer as well as removal and installation of the product, and any other costs directly or indirectly related to its repair are not covered by the warranty.
6. Warranty repairs are to be carried out by Porter Lancastrian, no reimbursement will be made for repairs carried out by third parties, any repair work and damage to the product caused by such repair work will not be covered by this warranty
7. This product is not considered to be defective in materials nor workmanship by reason that it requires adaptation in order to conform to national or local technical or safety standards in force in any country other than the one for which the product was originally manufactured. This warranty will not cover, and no reimbursement will be made for such adaptation nor any damage which may result.
8. This warranty is not applicable in cases other than defects in materials or workmanship and, in particular, does not cover:
  - a) periodic check-ups, adjustments, maintenance or conversions as well as replacement of parts due to normal wear and tear;
  - b) damage caused by accidents, negligence, modifications, use of non-Porter Lancastrian parts, improper use, installation or package;
  - c) misuse, including the failure to use this product for its normal purpose or incorrect installation, this product should only be cleaned using a soft damp cloth, under no circumstances should abrasive cleaners be used.
  - d) damage caused by lightning, water, fire, acts of war, public disturbances, incorrect mains voltages, incorrect ventilation or any other cause beyond the control of the distributor;
  - e) products where the label bearing the serial number has been removed, defaced or illegible.
9. This warranty is offered to any person who has legally obtained possession of this product within the warranty period.
10. Porter Lancastrian's maximum liability shall not exceed the actual purchase price paid for the product. The consumers statutory right in any applicable national legislation whether against the retailer arising from the purchase contract or otherwise are not affected by this warranty. Unless there is national legislation to the contrary, the rights under this warranty are the consumers sole rights and TileVision®, its subsidiaries and distributors shall not be liable for indirect or consequential loss or any damage.